



Sheffield's Hospice

Volunteer Task Profile

Volunteer Hairdresser

Volunteer Lead: Therapy Team Lead / Assigned Wellbeing Therapist

Flexible hours: Ad Hoc / Flexible 3-4 hours per week Thursday or Fridays preferred between 10am and 3pm

Available to: Volunteers aged 18+

Location: Little Common Lane

St Luke's is Sheffield's Hospice, with a vision to support and care for everyone affected by terminal illness in Sheffield. We are a community organisation which means that everything we do is focused on helping people in their own communities as well as at our Little Common Lane site and at our adjoining site on Ecclesall Road South. Our shops are all based in the heart of communities across the city, as are our amazing volunteers and we couldn't do what we do without them.

What does this role involve?

Our Wellbeing Team are currently looking for Hairdressing Volunteers who are able to offer 3 - 4 hrs per week depending on availability between 10.00 am to 3pm, providing a friendly and dignified service to our clients and patients.

As a Volunteer Hairdresser, you will provide haircuts, as well as washing and styling, duties would include salon upkeep and communicating with staff about patient needs.

Role Requirements:

The Hairdressing Volunteer must be a minimum of 18 years old and will need to provide evidence of appropriate skills, qualifications and training undertaken to offer a service to patients with an aim to create an uplifting and enjoyable environment and should be able to demonstrate compassion and communicate in a friendly manner. It is important in this role that the individual should be non-judgemental and demonstrate excellent listening skills, whilst being able to take instruction and being aware of the clinical and patient boundaries.

It is a requirement of St Luke's that the Hairdresser should possess the correct level of insurance and the necessary qualifications (NVQ Level 2 minimum) to carry out the service.

We do require you to assist in:

- cut and blow dry
- re-styles
- colours
- male grooming
- wig care

We do require you to:

- deliver a hairdressing/male grooming service safely and appropriately, whilst being aware of contra-indications or precaution and adapting treatments accordingly.
- recognising limitations and refer them to the assigned member of the team
- feedback relevant information to the assigned member of the Team
- report concerns incidents or accidents to the assigned member of the Team
- update the salon

We do not require you to assist in:

- Patient mobilisation
- Patient care – (personal requirements and assistance)
- Assisting with medication
- Counselling patients
- Discussing patients' personal details/information on the telephone or in person
- Order or purchase stock.
- Record treatments in patient's notes

Hairdressing Volunteers are asked to:

- Be dressed in uniform and display the identification badge at all times
- Have a current enhanced DBS generated by St Luke's Hospice
- Abide by the Health & Safety at Work Act
- Attend relevant training in person or complete Mandatory Training online as necessary
- Attend Health & Safety and Infection Control training
- Respect confidentiality applying to all Hospice areas
- Adhere to Hospice policies and procedures
- Comply with the Hospice no smoking policy
- Participate in and contribute to team meetings (if applicable)
- Co-operate and liaise with departmental colleagues.

Benefits

- Gain experience of working in a caring profession
- Opportunity to help people to improve and make the most of their lives.
- Opportunity to meet and work with interesting and diverse people
- Opportunity to give back to the community in a direct and meaningful way
- Get job references and develop a portfolio of skills and training gained
- Reasonable travel expenses paid (in line with the volunteer policy)
- Develop team working skills
- Gain valuable experience to further your career

Contact Information

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www.stlukeshospice.org.uk/volunteers