



Sheffield's Hospice

Volunteer Task Profile Beauty Therapist Volunteer

Volunteer Lead: Therapy Team Lead / Assigned Wellbeing Therapist

Flexible hours: 3 hours per week between Monday – Friday. 9.30 am to 12 noon or 1pm to 4pm

Available to: Volunteers aged 18+

Location: Clifford House & Little Common Lane

Role Requirements: NVQ level 2 minimum

St Luke's is Sheffield's Hospice, with a vision to support and care for everyone affected by a life limiting illness in Sheffield. We are a community organisation which means that everything we do is focused on helping people in their own communities as well as at our Little Common Lane site and our adjoining Ecclesall Road South Site. Our shops are all based in the heart of communities across the city, as are our amazing volunteers and we couldn't do what we do without them.

Our Wellbeing Team are currently looking for Beauty Therapist Volunteers who are able to offer 3 hrs per week (9.30 am to 12 noon or 1.00 pm to 4.00 pm) to join the team offering relaxation and wellbeing to our clients and patients.

Volunteers must be at least 18 years old to apply for this role. An initial induction period will be provided, during which the volunteer will have the opportunity to shadow experienced team members. As part of the onboarding process, the volunteer will be observed delivering three treatments competently before they are able to treat any patients independently.

Throughout the induction period, there will be regular opportunities to reflect on the practical application of skills, receive support, and explore the potential to work across various areas within the hospice (depending on caseloads and staff availability to support).

It is a requirement of St Luke's that the Beauty Therapist Volunteer should possess insurance and the necessary qualifications (NVQ level 2 minimum) to carry out the relevant treatment.

What does this role involve?

We do require you to assist in:

- delivering manicures, pedicures, facial skincare, eyebrow and lash treatments, and applying makeup competently, safely & appropriately, whilst being aware of contra-indications or precautions and adapting treatments accordingly.
- recognising limitations and refer to the assigned member of the Wellbeing Team
- feedback relevant information to the assigned member of the Wellbeing Team
- report concerns incidents or accidents to the assigned member of the Wellbeing Team
- support and encourage harmonious internal and external relationships

We do not require you to assist in:

- patient care – (personal requirements and assistance)
- patient mobilisation
- counsel patients
- assisting with medication

- discuss patients personal details/information on the telephone or in person
- order or purchase stock

General

Beauty Therapist Volunteers are asked to:

- Be dressed in uniform and display the identification badge at all times
- Have a current enhanced DBS generated by St Luke's
- Abide by the Health & Safety at Work Act
- Attend Health & Safety and Infection Control training
- Complete Mandatory Training online as necessary
- Respect confidentiality applying to all St Luke's areas
- Adhere to St Luke's policies and procedures
- Comply with the Hospice no smoking policy
- Participate in and contribute to team meetings (if applicable)
- Co-operate and liaise with departmental colleagues

Benefits

- Gain experience of working in a caring profession
- Opportunity to help people to improve and make the most of their lives.
- Opportunity to meet and work with interesting and diverse people
- Opportunity to give back to the community in a direct and meaningful way
- Get job references and develop a portfolio of skills and training gained
- Reasonable travel expenses paid (in line with the volunteer policy)
- Develop team working skills
- Gain valuable experience to further your career

Contact Information

Fran Bradshaw, Head of Volunteering

Tel: 0114 235 7548

Email: f.bradshaw@hospicesheffield.co.uk

www.stlukeshospice.org.uk/volunteers