

# St Luke's Intouch




**Over the last year, thanks to your incredible support, St Luke's are still here, still caring for Sheffield.**

**To everyone that has supported us over the last year and beyond – thank you.**

Your support has enabled our clinical teams to continue working around the clock, ensuring that we can continue providing the best possible care and support for everyone affected by terminal illness in Sheffield, whether they are being supported at home, or being cared for on our In Patient Centre.

With the easing of national restrictions, we are excited to gradually reopen some more of our therapy services for patients, like our hairdressing salon, gym and creative rooms.

None of this would have been possible without your support. This edition of In Touch is dedicated to supporters like you, who have helped us to continue caring for families like Diane's, whose kind words you can read here. 

*"As a family, we would like to extend our sincere gratitude to the amazing team who looked after our father during his last days. We were out of our depth in trying to care for dad and desperate to carry out his wishes and let him remain at home. Without the professional, compassionate intervention of St Luke's, Dad's wishes may not have been carried through. Thank you from the bottom of our hearts."*

– Diane



**Inside this issue:** The latest news on our shops, volunteering and how your support makes a difference

# Welcome back to our shops!

**In line with the easing of lockdown restrictions in England, we are delighted to have reopened the doors to our retail shops, and welcomed back our fantastic staff, volunteers and customers.**

Your support during this time has been overwhelming. To every single person who has visited their local shop, donated items at our Donation Centre or signed up for Gift Aid, we are so grateful for your support.

Before the pandemic, our award winning charity shops and e-Trading online shops raised over £2.9million towards our care. Throughout 2020, we had to remain closed for ongoing periods of time and now we need your help to rebuild this income.

Our shops will look a little different the next time you visit as we have taken several precautions to create a safe shopping environment for our customers, volunteers and staff. To give you an idea of the changes to expect in store, we have created a walk-through video from one of our shops. You can take a look at [www.stlukesospice.org.uk/shops](http://www.stlukesospice.org.uk/shops)

Find your nearest shop and details on where and when you can donate your pre-loved goods by visiting [www.stlukesospice.org.uk/shops/find-our-shops](http://www.stlukesospice.org.uk/shops/find-our-shops)



**You can also support us online by shopping at our eBay and Amazon stores.**



**Over 4,500 bags were donated from 935 donors in our first week of opening!**



## Did you know?

- We have 13 retail shops across Sheffield as well as our Donation Centre based at S4 7SF
- Our Nether Edge shop has recently undergone a new boutique transformation
- We are always in need of your kind donations of menswear
- As well as clothes, books and DVDs, we also have homeware and furniture departments at selected stores

# We couldn't do what we do without our volunteers

**Reopening our shops would not have been possible without our fabulous team of volunteers. This year especially, we would like to wish you all a very happy Volunteer's Week this June. Thank you for all that you do.**

Thanks to the unbelievable generosity of the people of Sheffield, we are now looking for volunteers at our busy Donation Centre and in our shops, to help turn pre-loved donations into funds for our patient care.

The majority of our shops do not have a lot of space to store donations, so our new Donation Centre acts as a central hub where we sort items to distribute to our shops. We also keep a lookout for valuable or collectable items for our e-Trading and Amazon stores to help us raise as much as possible towards patient care.

We're always looking for more volunteers at our Donation Centre, to help us to retain more stock and recycle items to generate funds for our patient care.



## We are looking for help with the following volunteer roles:

- Donation Centre Sorting Assistant
- Donation Centre Warehouse Assistant
- Donation Day Assistant



All based at our Donation Centre, Sheffield S4 7SF

Want to see inside our Donation Centre and find out what volunteering with us is like? Watch our video at: [www.stlukesospice.org.uk/dc](http://www.stlukesospice.org.uk/dc)

To find out more about our volunteer roles, visit [www.stlukesospice.org.uk/volunteer](http://www.stlukesospice.org.uk/volunteer) or call **0114 235 7548**.



**Meet our dedicated Donation Centre Supervisor, Karen, who started out as a volunteer at our City Road shop, and now supervises our busy Donation Centre.**

*"Volunteering gives you that feel good feeling, the knowledge that you're helping the charity and also helping the people coming into shop. You gain so many skills without even realising it, either refreshing the skills you have or learning something new. I can look back now and say volunteering really has changed my life."*



# Fundraising during a pandemic



**After a year of uncertainty and change, we talk to our Head of Fundraising, Joasia Lesniak, about adapting to the pandemic and offering people new ways to support St Luke's.**

“Last year we started working entirely from home and since then we have been flexible in our roles and adapted our skills to reach more people than ever before.

“We have constantly adjusted to changing restrictions, developing safer ways to support St Luke's and every member of the team has played their part in ensuring our future throughout such a difficult time.

“The financial impact of coronavirus will be felt for years to come and we are overwhelmed by the support the people of Sheffield have given us over the past year. With physical events cancelled, fundraisers such as our Virtual Night Strider last October and Home Run in March have been a huge success and something we anticipate to continue to grow. Virtual events give participants the flexibility to take part where and when they want, making it accessible for everyone.

“Our challenge now, with the help of our supporters, is to plan with regular, predictable income. Setting up a monthly gift or playing our Lottery is a great way

to contribute towards a sustainable future for St Luke's - one where we are here to continue caring for future generations of Sheffield families.

“Over the coming year, we are focusing on ways to give everybody an easy, fun way to support us along with campaigns such as our Spring Raffle and Celebration of Life.”

## Ways to support us:

- Set up a monthly gift
- Buy a ticket for our Spring Raffle
- Dedicate a virtual daisy to a loved one for our Celebration of Life
- Play our St Luke's Lottery



For more information please visit [www.stlukeshospice.org.uk](http://www.stlukeshospice.org.uk) or call 0114 235 7551.