



Implementing outcome measures into clinical practice

*Setting the national scene:
the Hospice UK perspective*
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Less than 4 yrs since OACC launched



Commission into the Future of Hospice Care



Spoke of need to rectify
“the frequently appalling
lack of systematic
measurement of
performance, analysis of
data and use of evidence
in decision making.”

October 2013

Not an evidence-base



The game-changers



October 2013



December 2013

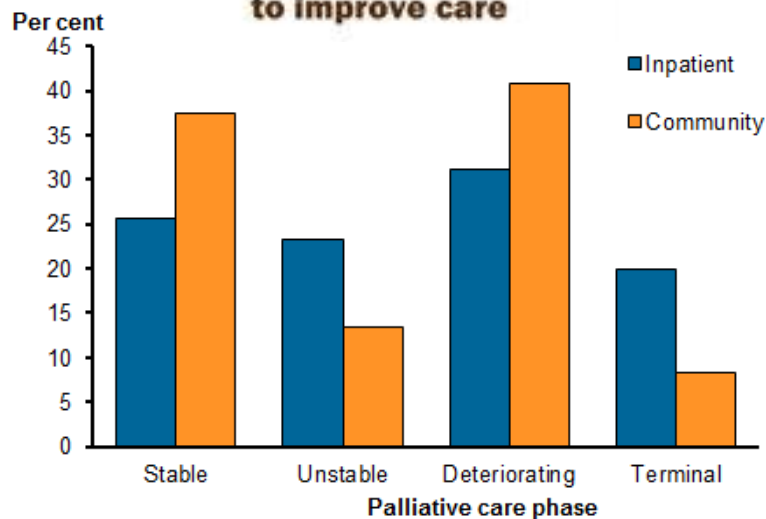
Why was this so significant?



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**Measuring outcomes
to improve care**





We've come a long way since then...



**Monthly OACC webinars
in 2015 & 2016**



**Joint launch OACC Palliative Care
Outcome Measures Resource Pack
May 2015; nearly 200 distributed**



**Over 200 people trained through 10
OACC Train the Trainer workshops,
jointly delivered in 2016 & 2017**

Implementing and embedding OACC



1. Importance of OACC outcome measures at both *clinical* and *strategic* level
2. None of us can do this alone

Importance of OACC at *clinical* and *strategic* level

Own staff

Asking the
questions /
using the data
strategically

Quality
accounts

Board of
trustees
Reporting?
Champion?



CQC
inspections

Educating /
engaging
commissioners

Funders
and donors

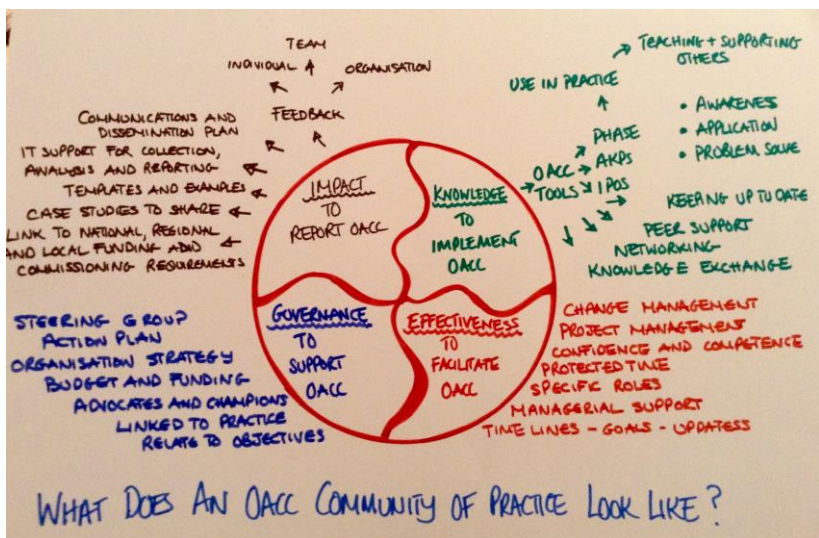
It isn't straightforward or easy...



None of us can do this alone



Developing support and resources to realise the full potential of OACC



Hospice UK continue working with CSI and now Wolfson Pall. Care Research Centre at Hull York Medical School

OACC Community of Practice:

- launch July 2017
- more events in 2018
- forum on Hospice IQ

Monthly e-bulletin launch late 2017

Share info on e.g. tailored versions of IPOS, language versions, etc.

Share practice examples, case studies (CoP, ehospice, ebuletin, conference...)

Contact **Antonia Bunnin**
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Together, we can achieve great things



Develop case-mix adjusted benchmarking

We collect, analyse and use outcomes data at local *and* national level

Through sharing and comparing, we **all** learn and improve our care

We use outcomes data to:

- improve care for individual patients and families, AND
- drive service development, strategic decision-making, new models of care

We can confidently demonstrate the value of what we do and the difference we make



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