

# Patient & Family Support

Previously Clifford House and Active Intervention Centre

### About us

At St Luke's, we care for and support anyone affected by a terminal illness across Sheffield, at any stage of their journey, and for their loved ones too.

Our care and support is tailored to each patient and our teams work together to help patients achieve their goals and wishes.

As well as expert medical care and support, we are proud to deliver the nonclinical aspects of our care that help our patients manage their symptoms.

Our patients can access physio and occupational therapy, wellbeing and creative therapies, social work and chaplaincy or spiritual support for all faiths and none. This could include relaxation and wellbeing techniques, tips on nutrition, routine and sleep as well as fun activities for all interests.

Families and friends play a valuable role in a patient's care so we also provide dedicated support for loved ones too through social, spiritual and bereavement support.

## Who can access St Luke's Patient and Family Support services?

- Our patients are anyone aged 18+ across Sheffield, who have been diagnosed with a palliative condition for example Cancer, a Neurological condition, COPD, Heart Failure or HIV/Aids.
- 18 years + (except children accessing bereavement groups or accompanied by a parent).
- Those with a recent bereavement of a relative, family member or close friend who was cared for by St Luke's.
- Those currently caring for a St Luke's patient or with a family member or close friend who is a St Luke's patient.

#### **Referral form**

If you fit the eligibility criteria above, please complete the self-referral form at www.stlukeshospice.org.uk/patient-family-support or contact our Patient and Family Support team at pafss@hospicesheffield.co.uk or call 0114 235 7650

#### What happens next?

Once we have received your referral form, you will be contacted by a member of our team to discuss the activities available to you.

#### How to find us

Our Patient and Family Support services are based on our Ecclesall Road South site, S11 9PX



Please note, we have limited transport, but we will call to discuss your transport options.

## Lunch is available to purchase and the kettle is always on.

#### www.stlukeshospice.org.uk