

**St Luke's Hospice**

**Lottery Rules (Terms & Conditions)**

1. These Terms and Conditions are the Lottery Rules. By entering the lottery, entrants agree to be bound by these rules.
2. This lottery is being promoted and licensed by St Luke's Hospice (SLH), Little Common Lane, Sheffield, S11 9NE. Tel: 0114 236 9911.
3. For the purpose of the Gambling Act 2005, this lottery is defined as a 'Society Lottery.'
4. **To enter the lottery, you must be resident in Great Britain and aged 16 (sixteen) or over.**
5. There will be 102 guaranteed weekly cash winners plus one rollover cash prize although additional prizes could be offered from time to time.
6. All tickets are priced at £1.00.
7. All lottery entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £1.00 per ticket to enter the lottery does not guarantee that they will win any prize.
8. The draw for the prizes will be made at our lottery management company's (Sterling Lotteries) premises to be held weekly. You do not need to be present at the draw to win the lottery. However a list of winners will appear on our website [www.stlukeshospice.co.uk](http://www.stlukeshospice.co.uk) or are available by phoning us on 0114 235 7595.
9. If a cash prize is awarded, this will be made by cheque in the name of the entrant only.
10. SLH reserves the right in exceptional and unforeseen circumstances to substitute any of the non cash prizes acquired for the lottery for a similar prize at SLH's absolute discretion.
11. Full payment for each ticket must be received either in the form of cash or cleared funds before the ticket can be entered into the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds is eligible to win the prize.
12. The winners of the lottery prizes will be notified by letter.
13. All entrants are solely responsible for providing SLH with their accurate and up-to-date contact details and SLH will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising SLH of the change.
14. SLH may occasionally wish to publicise wins and may contact any winner to ask them to take part in promotional activity, with the permission of the winner. If publicity is undertaken, SLH reserves the right to use the winner's name and audio and/or visual recordings of them in the future if any publicity is carried out unless prior notification is received.
15. Each game number is unique. A randomly selected game number will be issued with the confirmation of entry. Any member may subsequently request an alternative game number if they wish at any time and this will be issued providing that it has not already been allocated to an existing member.
16. Lottery membership can be cancelled at any time by notifying SLH in writing, by phone or via e-mail.
17. SLH shall not be liable to the member for any loss or damage suffered or arising from:
  - any delays or failures in the postal service or other delivery methods used by SLH or the member from time to time.
  - any delays or failures in any software or other systems used by SLH or our lottery management bureau for the administration of the lottery.
  - any delays or failures in the Banking system used by SLH or the member.
  - any refusal by SLH to accept registration of an individual as a member or the cancellation of a member.
  - any failure to enter a chance into the draw.
  - any event beyond the reasonable control of SLH
18. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and SLH.
19. SLH operate a complaints policy, details of which are available by writing to SLH. Any complaints relating to the lottery should be sent in writing to SLH giving full details of the complaint and supporting documentation.

20. SLH is committed to protecting members' privacy. Data that is collected from members is used lawfully in accordance with the Data Protection Act 1998 and is used solely for the purpose of processing lottery chances, subsequent entry into the lottery draw, and informing winners that they have won a prize.
21. Any member has the right to access the information held about them. To obtain this information, please contact SLH in writing.
22. SLH will not sell, rent or grant access of any personal data to any third party without express prior permission
23. In the event of any dispute regarding the rules, the decision of SLH shall be final and no correspondence or discussion shall be entered into.
24. SLH reserves the right to amend these rules at any time. If SLH does this, it will publish the amended rules.
25. SLH reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
26. The SLH member responsible for the promotion of the lottery is Ms Una Moran.
27. Neither SLH nor our lottery management company shall be liable to you in contract, tort, negligence or otherwise for any indirect or consequential loss suffered by you in relation to your participation in the Lottery (including loss of the opportunity to enter the Lottery and/or the chance of winning a prize).
28. Each member should retain a copy of these Terms and Conditions for their reference.
29. This lottery is a form of gambling. Participants are encouraged to gamble sensibly. Should gambling become a problem we recommend you contact the GamCare helpline on 0845 6000 133 or visit their website on [www.gamcare.org.uk](http://www.gamcare.org.uk). A copy of SLH's Gambling Responsibility Policy is available on request.
30. A copy of these rules may be obtained by sending a stamped addressed envelope to SLH at the address above.
31. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and SLH and all entrants hereby submit to the exclusive jurisdiction of the English courts.
32. **Prizes**  
Prizes (with the exception of the rollover prize are guaranteed to be won, because only members who have paid in advance and are therefore in credit are included in the draw, which takes place every Friday.

#### Rollover prize

There is a separate draw for the rollover prize. As well as the members who are in credit, that draw also includes the numbers of members who have been in the lottery in the past, but whose entries have been cancelled, or have lapsed, plus any void or unallocated entry numbers.

If the prize is won by a number that is in credit for that week, the prize will be paid. If the winning number is NOT in credit – i.e. is a lapsed, cancelled or otherwise void number, then the £350 prize is NOT won and the value is carried forward to the following week. For example, in Week 1 the prize would be £350. If not won, it becomes £700 in Week 2. If not won, it becomes £1050 in Week 3, and so on.

This procedure continues up to 29 weeks, at which point the rollover prize becomes £10,150. For the draw in that week only, the rollover draw is only made amongst those numbers that are in credit for that week, thus guaranteeing that the prize is won.